

NEED ASSISTANCE IN COMPLETING YOUR 2016 MUNICIPAL INCOME TAX RETURN?

- Visit the CCA website at www.ccatax.ci.cleveland.oh.us to download forms, complete fillable pdf forms online, or to use CCA's online service for completing your return and submitting payment.
- CCA Customer Service Call Center can help with tax questions, or help with completing your return online by calling:
1-800-223-6317 or 1-216-664-2070
- CCA Staff will be available in your area on the following dates and times.
You may visit any of these locations for assistance:

Thursday, March 9 th from 4 pm to 7 pm	City of Clayton – Council Chambers
Thursday, March 16 th from 3 pm to 6 pm	City of Union – Council Chambers
Tuesday, March 28 th from 9 am to 1 pm	City of West Milton – Council Chambers
Tuesday, March 29 th from 4 pm to 7 pm	City of West Milton – Council Chambers
Saturday, April 1 st from 9 am to 12 pm	City of Clayton – Council Chambers
Saturday, April 1 st from 2 pm to 5 pm	City of Union – Council Chambers
- Want more personalized assistance? You can schedule an appointment with CCA staff in the Dayton branch office by calling 1-937-227-1359. Taxpayer assistance and return preparation is by appointment only at this location.