

New Tax Administration Provider for Union

Effective Oct. 1, 2015, the Central Collection Agency (CCA) Division of Taxation (City of Cleveland) will begin providing full administrative services for municipal income tax collection for the City of Union 1 percent income tax. The City of Vandalia, which had been handling this service for Union, will no longer be processing payments, returns or other documents after this date.

CCA is available to answer questions that you might have regarding the transition and to provide assistance regarding your municipal income tax matters. With offices and staff in both Cleveland and Dayton, and a call center to provide support, residents and businesses will have multiple ways to get assistance. Please visit CCA's website at www.ccatax.ci.cleveland.oh.us to see the types of services and information available. The website provides links for online payments and filing, links to tax forms, a listing of tax rates and more.



During tax season, CCA will provide taxpayer support help at the City of Union. Dates and times will be posted on CCA's website and can also be obtained by contacting the City of Union after Jan. 1, 2016. If you would like to schedule an appointment for assistance at the Dayton office, you may call one of the numbers listed below to schedule a time for confidential and personalized service. If you are mailing payments, returns or other documents to CCA, you may use the Cleveland address provided on the CCA form that you are remitting. If you need assistance in determining what address to use, please contact CCA.

CCA DAYTON OFFICE:

371 W. Second St., Suite 110, Dayton OH 45402

Office hours are by appointment. 1-937-227-1359 or 1-937-227-1363

Michelle Jordan, Dayton Branch Manager

michellejordan.cca@gmail.com

(for your protection, please do not send confidential information via email)

CCA CLEVELAND OFFICE:

1-216-664-2070 (Call Center)

1-800-223-6317 (Call Center Toll-Free Number)

Mike Ryba, Chief of Audit

Direct number: 1-216-664-4416